

ONLINE PRIVACY POLICY

VirtuOx Privacy Policy

Last updated on January 24, 2025

This Online Privacy Policy (the "Privacy Policy") applies to Virtuox.net online interface, i.e., website, mobile applications, electronic services, and social networking sites (collectively, the "Site") owned and operated by VirtuOx, Inc. ("VirtuOx" or "Company"), and any Company affiliate or subsidiary online interface that links to this Privacy Policy.

YOUR PRIVACY IS IMPORTANT TO US. PLEASE READ THIS PRIVACY POLICY TO LEARN ABOUT THE INFORMATION THAT WE COLLECT FROM YOU AND HOW WE USE THAT INFORMATION. BY USING THE SERVICES YOU CONSENT TO THE COLLECTION, USE AND TRANSFER OF YOUR PERSONAL DATA AS DESCRIBED IN THIS PRIVACY POLICY. IF YOU DO NOT AGREE WITH ANY PART OF THIS PRIVACY POLICY, THEN PLEASE DO NOT USE THE SERVICES.

PLEASE BE AWARE THAT VIRTUOX AND ALL ASSOCIATED SERVICES AND SYSTEMS ARE HOUSED ON SERVERS IN THE UNITED STATES. IF YOU ARE LOCATED OUTSIDE OF THE UNITED STATES, INFORMATION WE COLLECT (INCLUDING COOKIES) ARE PROCESSED AND STORED IN THE UNITED STATES, WHICH MAY NOT OFFER THE SAME LEVEL OF PRIVACY PROTECTION AS THE COUNTRY WHERE YOU RESIDE OR ARE A CITIZEN. BY USING THE SITE AND PROVIDING INFORMATION TO US, YOU CONSENT TO THE TRANSFER TO AND PROCESSING OF THE INFORMATION IN THE UNITED STATES.

1. SCOPE

This Privacy Policy describes the information that we collect (directly or indirectly) and why we collect it, what we do with the information we collect and how you can manage your personal information. You may download a copy of this Privacy Policy.

This Privacy Policy does not apply to information that is considered "protected health information" (PHI) under the Health Insurance Portability and Accountability Act of 1996 or its implementing regulations (the "HIPAA Rules"). For more information about how we may use and disclose your medical information under the HIPAA Rules, please refer to our [NOTICE OF PRIVACY PRACTICES](#):

Our site may contain links to other sites whose information practices may be different than ours. We do not have control over the information that is submitted to, or collected by, these third parties. You should consult the privacy policy of these other sites to learn how your privacy is protected.

2. INFORMATION WE COLLECT

Personally Identifiable Information You Provide: We collect information that you voluntarily provide when you use our services, such as when you register for our services, participate in a survey, provide a testimonial, participate in an interactive feature or forum (such as chat features), or contact us with a question, comment, or request. This personally identifiable information that you provide might include, for instance, your name, address, age, birth date, gender, email address, phone number, photo, social media account ID, zip code, education, professional experience, demographic information, information about your health and/or medical conditions, product and services usage and preferences.

Non-Personally Identifiable Information We May Collect: Non-Personally Identifiable Information refers to information that does not, in itself, identify a specific individual. We gather certain information about you based upon the portion(s) of the websites that you visit. This information is compiled and analyzed on both

a personal and an aggregated basis. This information may include the website's Uniform Resource Locator ("URL") that you just came from, which URL you go to next, what browser you are using, and your Internet Protocol ("IP") address. A URL is the global address of documents and other resources on the World Wide Web. An IP address is an identifier for a computer or device on a Transmission Control Protocol/Internet Protocol ("TCP/IP") network, such as the World Wide Web ("Web"). Networks like the Web use the TCP/IP protocol to route information based on the IP address of the destination. In other words, an IP address is a number that is automatically assigned to your computer whenever you are surfing the web, allowing web servers to locate and identify your computer. Computers require IP addresses in order for users to communicate on the Internet.

Information We Receive from Third Parties: We may combine the information we collect from you with information that we receive about you from other sources, such as public databases, providers of demographic information, joint marketing partners, social media platforms, people with whom you are connected on social media platforms, and other third parties.

Below are some examples of the personal information we may collect through the Site:

- **Identifiers.** Real name, alias, postal address, unique personal identifier, online identifier, IP address, email address, account name, or other similar identifiers.
- **Customer Records.** Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)), such as name, signature, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.
- **Protected Classification Characteristics.** Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).
- **Commercial information.** Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.
- **Internet or other similar network activity.** Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.

We may link together different types of information or link information to personal information. If linked information directly or indirectly identifies an individual person, we treat the linked information as personal information. In this Privacy Policy, to "process" personal information means to perform any operation on personal information, whether or not by automated means, such as collection, recording, organizing, storing, adapting, use, disclosure, combining, erasing or destroying. Where we need to collect personal information by law, or under the terms of the contract between us and you do not provide that data when requested, we may not be able to perform the contract we have or are trying to enter into with you (for

example, to provide you with products or Services). In this case, we may have to cancel a product or service you have with us, but we will notify you if this is the case.

3. COLLECTING AND USING INFORMATION

We collect and use information as follows:

- a) *When you register with us or use the Site, you provide us with certain information voluntarily.* This may include: your name, mobile or residential phone number, zip code, e-mail address, postal address, date of birth, gender, answers to survey questions and other registration information.
- b) *When you use the Site: We may ask for transaction-related information, such as when you respond to any offers, or download or use applications from us; information you provide us when you contact us; information you enter into our system when using the Site, such as contact information which is clearly labeled at the time you submit it; and information you post on our Site to the extent we permit posting information.*
- c) *When you make a payment to VirtuOx:* If you make a payment to VirtuOx, we will ask for payment information and other information requested for processing your payment.

We use a third-party payment processor, which is currently Authorize.net to assist with securely processing your payment information. If you pay with a credit card, the payment information that you provide through the Site is encrypted and transmitted directly to Authorize.net. We do not store your payment information and do not control and are not responsible for Authorize.net or its collection or use of your information. You may find out more about how Authorize.net stores and uses your payment information by accessing Privacy Policy for Authorize.net Services (see Authorize.net URL).

- d) *Through Server Logs:* A server log is a list of the activities that a server performs. VirtuOx's servers automatically collect and store in server logs your Internet addresses, browser type, Internet Service Provider (ISP), referring and exit page, operating system, timestamps, clickstream data,
- e) *From Your Computer, Tablet or Mobile Telephone:* the type of mobile device you use, your mobile device's unique device ID, the IP address of your mobile device, and your mobile operating system.
- f) *Cookies and Similar Technologies:* Cookies are small text files stored directly on your device. We use cookies to collect information such as time spent on our websites, pages visited, the pages you view immediately before and after you access the website, the search terms you enter, and other anonymous traffic data. Cookies allow us to recognize you and personalize your experience, to facilitate navigation, and to display information more effectively. If you do not want information collected through the use of cookies, most browsers allow you to automatically decline cookies or to be given the choice of declining or accepting cookies from a particular site. We use first-party cookies and third-party cookies together to report ad impressions, other uses of ad services, and interactions with ad impressions related to your visit to our Site. Our Cookies procedure in Section 4 below explains how we use Cookies to collect information about the way you use the Site and how you can control them.

We may collect certain information via third-party analytics services, which may collect your non-sensitive user information. This may include: the information you provide us with, your session ID, your user ID, and conversion data. This information provides us with tools to calculate the numbers and frequency of visitors on the Site and to understand how you and other users use the Site to improve your experience.

We also track and analyze non-identifying and aggregate usage and volume statistical information from our visitors and customers. This information is logged and used for purposes such as to help diagnose technical problems and to administer our Site so that we can constantly improve it.

4. COOKIES & SIMILAR TECHNOLOGIES

How We Use Cookies

We use Cookies to track how you use the Site by providing usage statistics. Cookies are also used to allow product authentication to you based upon your browsing history and previous visits to the Site. Information supplied to us using cookies helps us to provide a better online experience to our visitors and users and send marketing communications to them, as the case may be. While this information on its own may not constitute your personal information, we may combine the information we collect via Cookies with personal data that we have collected from you to learn more about how you use the Site to improve them.

We treat information collected by cookies and other technologies as non-personal information. However, to the extent that Internet Protocol (IP) addresses or similar identifiers are considered personal information by local law, we also treat these identifiers as personal information. Similarly, to the extent that non-personal information is combined with personal information, we treat the combined information as personal information for the purposes of this Privacy Policy.

Types of Cookies

We use both session cookies (which expire once you close your web browser) and persistent cookies (which stay on your device until you delete them). To make it easier for you to understand why we need them, the Cookies we use on the Site can be grouped into the following categories:

- **Strictly Necessary:** These Cookies are necessary for the Site to work properly. They include any essential authentication and authorization cookies for the Site.
- **Functionality:** These Cookies enable technical performance and allow us to “remember” the choices you make while browsing the Site, including any preferences you set. They also include sign-in and authentication cookies and IDs that enable you to return without additional sign-in.
- **Performance/Analytics:** These Cookies allow us to collect certain information about how you navigate the Site or utilize the Products running on your device. They help us understand which areas you use and what we can do to improve them.
- **Marketing and Customer Support:** These Cookies are used to deliver relevant information related to the Site to an identified machine or other device (not a named or otherwise identifiable person) which has previously been used to visit the Site. Some of these types of Cookies on the Site are operated by third parties with our permission and are used to identify advertising sources that are effectively driving customers to the Site.

Cookies Set by Third Party Sites

To enhance our content and to deliver a better online experience for our users, we sometimes embed images and videos from other websites on the Site. We currently use and may in future use content from websites such as Facebook, LinkedIn and Twitter. You may be presented with Cookies from these third-party websites. Please note that we do not control these Cookies. The privacy practices of these third parties will be governed by the third parties’ own privacy statements or policies. We are not responsible for the security or privacy of any information collected by these third parties, using cookies or other means. You should consult and review the relevant third-party privacy statement or policy for information on how these cookies are used and how you can control them.

We also use Google, a third-party analytics provider, to collect information about Services usage and the users of the Site, including demographic and interest-level information. Google uses cookies in order to collect demographic and interest-level information and usage information from users that visit the Site, including information about the pages where users enter and exit the Site and what pages users view on the Site, time spent, browser, operating system, and IP address. Cookies allow Google to recognize a user when a user visits the Site and when the user visits other websites. Google uses the information it collects from the Site and other websites to share with us and other website operators’ information about users including age range, gender, geographic regions, general interests, and details about devices used to visit

websites and purchase items. We do not link information we receive from Google with any of your personal information. For more information regarding Google's use of cookies, and collection and use of information, see the Google Privacy Policy (available at <https://policies.google.com/privacy?hl=en>). If you would like to opt out of Google Analytics tracking, please visit the Google Analytics Opt-out Browser Add-on (available at <https://tools.google.com/dlpage/gaoptout>).

Other Similar Technologies

VirtuOx web pages may use other technologies such as web beacons to help deliver cookies on the Site and count users who have visited those websites. We also may include web beacons in our promotional email or newsletters to determine whether you open and act on them as well as for statistical purposes.

In addition to standard cookies and web beacons, the Site can also use other similar technologies to store and read data files on your computer. This is typically done to maintain your preferences or to improve speed and performance by storing certain files locally.

How to Control and Delete Cookies

Cookies can be controlled, blocked or restricted through your web browser settings. Information on how to do this can be found within the Help section of your browser. All Cookies are browser specific. Therefore, if you use multiple browsers or devices to access websites, you will need to manage your cookie preferences across these environments.

If you are using a mobile device to access the Site, you will need to refer to your instruction manual or other help/settings resource to find out how you can control cookies on your device.

Please note: If you restrict, disable or block any or all Cookies from your web browser or mobile or other device, the Site may not operate properly, and you may not have access to the Site available through the Site. VirtuOx shall not be liable for any impossibility to use the Site or degraded functioning thereof, where such are caused by your settings and choices regarding cookies.

To learn more about cookies and web beacons, visit www.allaboutcookies.org.

Do Not Track: Some web browsers (including Safari, Internet Explorer, Firefox and Chrome) incorporate a "Do Not Track" ("DNT") or similar feature that signals to websites that a user does not want to have his or her online activity and behavior tracked. If a website that responds to a particular DNT signal receives the DNT signal, the browser can block that website from collecting certain information about the browser's user. Not all browsers offer a DNT option and DNT signals are not yet uniform. For this reason, many website operators, including VirtuOx, do not respond to DNT signals.

5. HOW WE PROCESS INFORMATION

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances.

- Where we need to fulfil the contract, we are about to enter into or have entered into with you.
- Where it is necessary for our legitimate interests (or those of a third party), and your interests and fundamental rights do not override those interests.
- Where we need to comply with a legal or regulatory obligation.

We will only use your personal data for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal data for unrelated purposes, we will notify you and we will explain the legal basis which allows us to do so. Please note that we may process your personal data without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

VirtuOx uses your personal information for the following purposes based on our **legitimate interests**:

- To communicate with you;
- To administer and protect our business and the Site including troubleshooting, data analysis, security, testing, system maintenance, support, reporting, technical functionality, hosting of data, and in the context of a business reorganization or group restructuring exercise;
- To prevent and investigate fraud and other misuses of the Site;
- To deliver relevant website content and advertisements to you and measure or understand the effectiveness of the advertising we serve to you;
- To use data analytics to improve our website, products/services, marketing, client relationships and experiences; or
- To make suggestions and recommendations to you about products or services that may be of interest to you.

We also use personal information when necessary for the **performance of a contract** in the following contexts:

- To process your payments, orders, and transactions including:
 - Manage payments, fees and charges
 - Collect and recover money owed to us;
- To set up and maintain your account with us;
- To manage our relationship with you which will include:
 - Notifying you about changes to our terms or privacy policy
 - Asking you to leave a review or take a survey
 - Responding to your questions and inquiries

SMS/Text Message Communications:

VirtuOx may use the text message-capable number you provide to communicate with you regarding your services, products, or inquiries with VirtuOx. If you wish to stop receiving text messages, you may UNSUBSCRIBE from any text message sent by us. SMS opt-ins or phone numbers provided for SMS purposes are not shared. This information is used solely for the intended purpose and is not sold, rented, or disclosed to third parties. Mobile Messaging Terms and Conditions available here: [Text Messaging Terms and Conditions](#).

We may also use your personal data when necessary to **comply with legal obligations**.

6. HOW WE SHARE INFORMATION

We may share information that we collect:

- With our vendors or service providers who help us operate our business such as payment processing, web hosting, or data storage. Additionally, we may share your information with companies that are conducting marketing and advertising to benefit VirtuOx. These third-party companies may use your contact information for communications and marketing purposes that support our activities. You are under no obligation to respond, and the companies are restricted from using your contact information for any other purpose. VirtuOx will ensure that any service provider with which we share personal data agrees to safeguard it in substantially the same manner as VirtuOx has described in this Privacy Policy and in accordance with all applicable laws;
- VirtuOx may aggregate information collected through the Site and remove identifiers so that the information no longer identifies or can be used to identify an individual (“Anonymized Information”). VirtuOx shares Anonymized Information with third parties and does not limit third parties’ use of the Anonymized Information because it is no longer personal data;

- In response to a subpoena or similar investigative demand, a court order, or a request for cooperation from a law enforcement or other government agency;
- To establish or exercise our legal rights;
- To defend against legal claims;
- When we believe disclosure is necessary to investigate, prevent, or take action regarding illegal activity, suspected fraud or other wrongdoing; to protect and defend the rights, property or safety of our company, our employees, our web site users, or others; or,
- To enforce our website agreements or policies

We fully cooperate with law enforcement agencies in identifying those who use our services for illegal activities. We reserve the right to report to law enforcement agencies on any activities that we in good faith believe to be unlawful.

We may also transfer any data we collect in connection with a corporate change such as a merger, our acquisition by another company, or a partial or total sale of our assets (including as part of a bankruptcy proceeding).

California Shine the Light Law: California Civil Code Section 1798.83 permits users who are California residents to opt out of a company sharing their personally identifiable information with third parties for direct marketing purposes or to obtain from us once a year, free of charge, a list of third parties to whom we have disclosed personal information (if any) for direct marketing purposes in the preceding calendar year. If you are a California resident and you wish to make such a request, please send an e-mail with "California Privacy Rights" in the subject line to privacy@virtuox.net or write us at: VirtuOx Inc., Attn: Privacy Officer, 5850 Coral Ridge Drive, Suite 304, Coral Springs, FL 33076

7. MINOR'S PRIVACY

children's privacy

The Site is not directed to individuals under the age of thirteen (13), and we request that these individuals do not provide Personal Information through the Site. We do not knowingly collect information from children under 13 without parental consent. Visit the Federal Trade Commission website for more information about the Children's Online Privacy Protection Act (COPPA). If you believe that Virtuox.net has received information from a child or other person who is not a majority age in their relevant jurisdiction, please contact us at our e-mail or physical mailing address listed in the "Contact Us" section below and we will take all reasonable efforts to remove the information.

California Minors: If you are a California resident who is under the age of 18 and you are unable to remove publicly-available content that you have submitted to us, you may request removal by contacting us at: privacy@virtuox.net When requesting removal, you must be specific about the information you want removed and provide us with specific information, such as the URL for each page where the information was entered, so that we can find it. We are not required to remove any content or information that: (1) federal or state law requires us or a third party to maintain; (2) was not posted by you; (3) is anonymized so that you cannot be identified; (4) you don't follow our instructions for removing or requesting removal; or (5) you received compensation or other consideration for providing the content or information. Removal of your content or information from the Service does not ensure complete or comprehensive removal of that content or information from our systems or the systems of our service providers. We are not required to delete the content or information posted by you; our obligations under California law are satisfied so long as we anonymize the content or information or render it invisible to other users and the public.

8. MARKETING AND ADVERTISING

Emails & Newsletters:

When submitting any information on our website, you consent to receiving commercial email from Virtuox.net and Company. You can expect to receive offers regarding specific products and/or services, newsletters, sweepstakes announcements, promotions, and other similar offers. Should you wish to discontinue receiving these e-mailings simply unsubscribe using the link in the email you receive.

Advertising:

The Site may provide you with advertisements, including in-text link ads. Information we collect through cookies and other technologies that does not by itself identify you is used to assist us in delivering you relevant ads when you are on a webpage. We may work with third-party advertising networks and advertisers who help deliver these ads to you and who may collect information about your browsing activity over time and across different sites in order to make this advertising more relevant. We also use cookies to improve the performance of our advertising on other websites. Although you may not opt out of receiving online advertisements generally, you may control the collection of data on our Site used for targeted Virtuox.net advertising during your visits to other websites. To opt-out of Virtuox.net data collection for targeted advertising on other sites, see "Cookies" under the section "What are my opt-out rights?"

Virtuox.net advertises online (e.g., pages within our Sites and mobile apps through company managed social media presences, and on other sites and mobile apps not affiliated with Virtuox.net) and offline (e.g. through call centers, and direct marketing). In order to understand how advertising performs, we may collect certain information on our Sites and other sites and mobile apps through our advertising service providers using cookies, IP addresses, and other technologies. The collected information may include the number of page visits, pages viewed on our Sites, search engine referrals, browsing activities over time and across other sites following your visit to one of our Sites or apps, and responses to advertisements and promotions on the Sites and on sites and apps where we advertise.

The Site uses information described in this Privacy Policy to help advertise our products and services in a variety of ways. We use such information to:

- Present tailored ads, to you including:
 - Banner ads and splash ads and other mobility applications
 - E-mail, postal mail, and telemarketing
 - On other sites and mobile apps not affiliated with Company;
- Analyze the effectiveness of our ads; and
- Determine whether you might be interested in new products or services

How we tailor ads:

Relationship based advertising

In order to help make our advertising informative and useful, we may use information about your relationship with us (such as types of services, transactional information or the state in which you reside) to help determine which advertisements or offers to present to you.

Online Behavioral Advertising

We or our advertising service providers may use certain information about your activities on our Sites, such as pages visited and search key words entered to help determine which of our advertisements or offers may be of interest to you. We limit access and collection of information for specific purposes by advertising service providers. We may use this online information for online and offline advertising, which we may feel will be a benefit to you.

Advertising on third party sites and mobile apps

Virtuox.net may contract with advertising companies to advertise our products and services on sites and mobile apps not affiliated with us. We may use Aggregated and De-identified Data and information provided by you to these third-party sites and mobile apps to select which of our advertisements or offers may appeal to you, display them to you and monitor your responses. Third Party sites and mobile apps are not subject

to this Privacy Policy. Please visit the individual sites and mobile apps for additional information on their data and privacy practices and opt out policies.

Online Behavioral Advertising on third party sites and mobile apps

Some of our tailored ads are online behavioral advertising and may be served using data collected by third party providers. Ads served on our behalf by these companies do not contain unencrypted personal information and we limit the use of information by companies that serve our ads.

What are my opt-out rights?

You may decline to provide personal information to us and/or refuse cookies in your browser, although some of our features or services may not function properly as a result.

If you no longer wish to receive our promotional communications, you may opt out of receiving them by following the instructions included in each communication or by emailing or calling us with the information contained on our contact page.

9. DATA RETENTION POLICY, MANAGING YOUR INFORMATION

We will retain user-provided data for as long as you use the Site and for a reasonable time thereafter. If you'd like to access, update, or delete user-provided data that you have provided via the Site, please contact us at corporate@virtuox.net or the address below and we will respond in a reasonable time. Before we are able to provide you with any information, correct any inaccuracies, or delete any information, however, we may ask you to verify your identity. Please note that some or all of the user-provided data may be required in order for the Site to function properly, and we may be required to retain certain information by law.

10. SECURITY

To protect Personal Data from unauthorized access and use, we use security measures that comply with applicable federal and state laws. These measures may include device safeguards and secured files and buildings as well as oversight of our third-party service providers to ensure information remains confidential and secure. While we follow generally accepted industry standards to protect the personal information submitted to us (both during and once we receive it), no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security. Unfortunately, no data transmission over the Internet can be guaranteed to be absolutely secure. As a result, while we strive to protect your personal information, we cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk.

If the Company provides you with a username and password to access portions of the Site, the Company disclaims any responsibility for a breach of privacy as a result of your willingly or inadvertently disclosing your username and password to others.

If you have any questions about security on our website, you can e-mail us at corporate@virtuox.net

11. US STATE PRIVACY RIGHTS

This Section applies if you are subject to the California Consumer Privacy Act ("CCPA") or other US state statutes relating to the rights of individuals regarding the processing of personal information (collectively "State Privacy Laws").

Data Collection

Our Services collect information that identifies, relates to, describes, references, is capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or device ("**personal information**"). In particular, the Site collects or may have collected in the last twelve (12) months the categories of personal information as described in Section 2 above.

Use of Personal Information

We may use or disclose the personal information we collect for one or more of the business purposes indicated in Section 5 above.

We will not collect additional categories of personal information or use the personal information we collected for materially different, unrelated, or incompatible purposes without providing you notice.

Sharing Personal Information

We may disclose your personal information to a third party for business purposes. When we disclose personal information for a business purpose, we enter a contract that describes the purpose and requires the recipient to both keep that personal information confidential and not use it for any purpose except performing the contract. We share your personal information with the categories of third parties listed in Section 6 above.

In the preceding twelve (12) months, we have disclosed the following categories of personal information for a business purpose:

- Identifiers
- California Customer Records personal information categories Internet or other similar network activity

We do not sell personal information. In the event that we do sell any personal information, we will update this Privacy Policy to list the categories of consumers' personal information sold.

Your Rights and Choices

Certain US state privacy laws provide residents with specific rights regarding their personal information. This section describes your rights and explains how to exercise those rights.

Right to Access Specific Information and Data Portability Right

You have the right to request that we disclose certain information to you about our collection and use of your personal information over the past twelve (12) months. Once we receive and confirm your verifiable consumer request, we will disclose to you:

- The categories of personal information we collected about you.
- The categories of sources for the personal information we collected about you.
- Our business or commercial purpose for collecting or selling that personal information.
- The categories of third parties with whom we share that personal information.
- The specific pieces of personal information we collected about you (also called a data portability request).
- If we disclose your personal information for a business purpose, the business purpose for which personal information was disclosed, and the personal information categories that each category of recipient obtained.

Right to Delete

You have the right to request that we delete any of your personal information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request, we will delete (and direct our service providers to delete) your personal information from our records, unless an exception applies.

Exercising Your Rights

To exercise the access, data portability and deletion rights described above, please submit a verifiable consumer request to us by either:

Calling us at: 877.337.7111
Emailing us at: Privacy@virtuox.net
Mailing us at:
VirtuOx Inc.
Attn: Privacy Officer
5850 Coral Ridge Drive, Suite 304
Coral Springs, FL 33076

To exercise the access, data portability and deletion rights described above, please complete and email us a copy of this Verifiable Consumer Request Form to privacy@virtuox.net.

Only you, or a person registered with your jurisdiction's Secretary of State that you authorize to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child.

You may only make such a request for access or data portability twice within a 12-month period. The verifiable consumer request must provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative and describe your request with sufficient detail that allows us to properly understand, evaluate and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. Making a verifiable consumer request does not require you to create an account with us. We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

We do our best to respond to a verifiable consumer request within forty-five (45) days of its receipt. If we require more time (up to 90 days), we will inform you of the reason and extension period in writing. We will deliver our written response electronically. Any disclosures we provide will only cover the 12-month period preceding the receipt of the verifiable consumer request. The response we provide will also explain the reasons we cannot comply with a request, if applicable. For data portability requests, we will select a format to provide your personal information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Non-Discrimination

We will not discriminate against you for exercising any of your rights as described above.

12. JURISDICTION SPECIFIC NOTICES

Notice to Vermont Residents

In response to Vermont regulations, we will automatically treat accounts with Vermont billing addresses as if you requested, we not share your information with nonaffiliated third parties, and that we limit the information we share with our affiliates. If we disclose information about you to the nonaffiliated third parties with whom we have joint marketing agreements, we will only disclose your name, address, other contact information, and information about our transaction and experiences with you.

Notice to Users Outside of the United States

This Privacy Policy is intended to cover collection of information on our websites from residents of the United States. If you are visiting our websites from outside the United States, please be aware that your information may be transferred to, stored and processed in the United States where our servers are located, and our central database is operated. The data protection and laws of the United States and other countries might not be as comprehensive as those in your country. By using our services, you understand that your information may be transferred to our facilities and those third parties with whom we share it as described in this Privacy Policy.

13. CONTACT US

If you have any questions or suggestions regarding our Privacy Policy, please contact us at privacy@virtuox.net or toll free at 877.337.7111, or write us at:

VirtuOx Inc.
Attn: Privacy Officer
5850 Coral Ridge Drive, Suite 304
Coral Springs, FL 33076

14. CHANGES TO THIS PRIVACY POLICY

We may make modifications to this Privacy Policy from time to time. If we make any material changes, we will notify you of such changes by posting the new policy on this website or by sending you an e-mail. If you continue to use the Site after modifications, your continued use will constitute acceptance of the changes, and you agree to be bound by the revised Privacy Policy. Review our Privacy Policy regularly so that you can stay informed of our practices, as they may change in the future.